

## 5. Services for Exhibitors

### 5.1. Official Freight Forwarder

**Hansen Exhibition Forwarding Ltd** is the Official Freight Forwarder and Customs Broker for the HKTDC Hong Kong International Lighting Fair 2017 (Spring Edition) and can provide a comprehensive range of services including: customs clearance, insurance and transportation.

The agreed shipping arrangements between the Official Freight Forwarder and the individual exhibitor will ensure that exhibits and all related articles arrive at the Exhibition Centre well in advance of the exhibition date to provide for customs clearance, transportation and unpacking procedures.

Overseas exhibitors or authorised agents should apply to the address listed below for full information on forwarding procedures. The Official Freight Forwarder will issue individual Exhibition Transport Guidelines to exhibitors.

#### **Important**

Please **do not** consign shipments to the Hong Kong Trade Development Council office.

#### **Hansen Exhibition Forwarding Ltd**

Unit 13, 13/F., New Commerce Centre

19 On Sum Street,

Siu Lek Yuen, Shatin, N.T., Hong Kong

Tel: (852) 2367 2303

Fax: (852) 2369 0479

Contact : Mr. Ken Chan / Mr. Michael Kun

E-mail: info@hansenhk.com

Website : www.hansenhk.com

### 5.2. Official Air Express Company

**Speedpost, Hongkong Post** is appointed as the official air express company for the HKTDC Hong Kong International Lighting Fair 2017 (Spring Edition), they will set up a counter at the Customer Service Centre at Hall 1A concourse during the fair period.

#### **Speedpost, Hongkong Post**

21/F., FWD Financial Center,

308-320 Des Voeux Road Central,

Sheung Wan, Hong Kong

Tel : (852) 2921 2277

Fax : (852) 2541 4868

Email : lily\_nl\_yeung@hkpo.gov.hk

Website : www.speedpost.hk

### 5.3. Official Carrier

At Cathay Pacific, we're in the business of helping people connect to the world – and do it well. We're proud to be Official Carrier and offer registered delegates special airfares, bringing people from around the globe to enjoy a diverse and fascinating world experience here in our home city of Hong Kong. Quote your MICE code MICE769 at [eventsoffer.cathaypacific.com](http://eventsoffer.cathaypacific.com), or contact your nearest Cathay Pacific Reservations Office for more details.

Cathay Pacific Reservations: (852) 2747 1888 [www.cathaypacific.com](http://www.cathaypacific.com)

Cathay Dragon Reservations: (852) 3193 3888 [www.dragonair.com](http://www.dragonair.com)

The Marco Polo Club Service Centre: (852) 2749 5500

Asia Miles Service Hotline: (852) 2747 3838 [www.asiamiles.com](http://www.asiamiles.com)

Country / Territory	City	Reservations Numbers
Australia		131-747
Bahrain		(973) 1722-6226
Canada		1 (800) 268-6868
China		400-888-6628
France		0-811-706050
Germany		49 (69) 71008-777
India		91 (22) 6657-2222
Indonesia		62 (21) 515-1747
Italy		199-747-340
Japan		0120-46-3838
Korea		82-1644-8003
Malaysia	Kuala Lumpur	60 (3) 2035-2777
	Penang	60 (4) 261-8391
Netherlands		31 (20) 653-2010
New Zealand		64 (9) 379-0861
Philippines	Manila	63 (2) 757-0888
	Cebu	63 (32) 231-3747
Qatar		974 4457-4000
Saudi Arabia	Jeddah	966 (12) 655-3088
	Riyadh	966 (11) 479-3232
Singapore		65 6533-1333
South Africa		27 (11) 064-1100
Sri Lanka		94 (11) 233-4145
Switzerland		0848 747-000
Taiwan		886 (2) 2715-2333
Thailand	Bangkok	66 2-787-3366
United Arab Emirates	Abu Dhabi	971 (2) 742 3311
	Dubai	971 (4) 2042888
United Kingdom		44 (20) 8834-8888
United States		1 (800) 233-2742
Vietnam	Hanoi	84 (4) 38 267 298
	Ho Chi Minh City	84 (8) 38 223 203

## 5.4. Value-for-Money Hotels

Information and booking forms for the Value-for-Money Hotel packages can now be found in “**Additional Facilities and Services Order Form Booklet**”, which also forms part of your “Information Kit”.

## 5.5. Printing Service in Hong Kong

Printing service in Hong Kong is well known for its quality, reliability and competitive pricing. Exhibitors only need to bring their designs in CD-Rom and digital or offset printing can be arranged right here for catalogues, flyers, manuals and name-cards etc. Handling and freight costs are saved and last minute update is possible. A list of qualified printers is available at [www.gaahk.org.hk](http://www.gaahk.org.hk) which is a printing service network of the Graphic Arts Association of Hong Kong, a non-profitable organisation promotes Hong Kong printing industry.

## 5.6. Temporary Staff / Interpreter Agencies (For reference only)

Adecco Personnel Limited  
12/F, Fortis Tower, 77-79 Gloucester Road,  
Wan Chai, Hong Kong  
Tel: (852) 2895 2616 Fax: (852) 3421 2970

Chandler Macleod  
8/F, Guangdong Investment Tower, 148 Connaught Road,  
Central, Hong Kong  
Tel: (852) 2833 4100 Fax: (852) 2152 9921

Kelly Services Hong Kong Ltd.  
Units 402-412, 4/F, Hutchison House, 10 Harcourt Road, Central, Hong Kong  
Tel: (852) 2281 0000 Fax: (852) 2281 0099

Manpower Services (Hong Kong) Limited  
22/F, Cigna Tower, 482 Jaffe Road  
Causeway Bay, Hong Kong  
Tel: (852) 2281 1200 Fax: (852) 2573 3205

Team Spirit  
Room 608, Capital Centre  
5-19 Jardine's Bazaar, Causeway Bay, Hong Kong  
Tel: (852) 2881 0873 Fax: (852) 2890 9165

Williams (Hong Kong) Ltd.  
Unit 15B, 15/F, Winsan Tower  
98 Thomson Road, Wan Chai, Hong Kong  
Tel: (852) 2845 6777 Fax: (852) 2845 0689

Note: Exhibitors are not required to use the service of any of the above mentioned agencies. This list is provided purely for the convenient reference for the exhibitors. The Organiser assumes no responsibility for the competence or integrity of the agencies listed and exhibitors are advised to exercise normal business precautions as dealing with any service suppliers.

## **5.7. List of Stand Contractors in Hong Kong: (For Custom-built participation Exhibitors' reference only)**

For List of stand contractors in Hong Kong, please refer to a separate booklet titled '**Directory of Exhibition Stand Contractors in Hong Kong 2017**'

Note: The directory is provided purely for the convenient reference for the exhibitors. The Organiser assumes no responsibility for the competence or integrity of the services listed and exhibitors are advised to exercise normal business precautions as they would in dealing with any service suppliers.

## **5.8. Security Services**

Exhibitors may elect to hire security guards for their own purposes during the fair period. Under the Standard Terms and Conditions of Licence of the Hong Kong Convention and Exhibitions Center (HKCEC), exhibitors may procure additional security guards from the official security contractor only.

Please contact Mr Spencer Chan, Assistant Security Manager of the Hong Kong Convention and Exhibition Centre, 1 Harbour Road, Wan Chai, Hong Kong. Tel: (852) 2582 7195; email: spencerchan@hkcec.com

Requests must reach the HKCEC at least three weeks before the fair, otherwise a later order surcharge will be levied.

## **5.9. Official Mobile Service Provider**

**FREE Group (HK) Ltd.** is the Official Mobile Service Provider at the HKTDC Hong Kong International Lighting Fair 2017 (Spring Edition).

### **FREE Group (HK) Ltd.**

Suite 06, 19/F Miramar Tower,  
132-134 Nathan Road, Tsim Sha Tsui,  
Kowloon, Hong Kong  
Tel: (852) 2473 8888  
Fax: (852) 2433 3996  
Email: tschiew@ifreegroup.com  
Website: www.ifreegroup.com

Note: Exhibitors are not required to use the service of any of the above mentioned services. This list is provided purely for the convenient reference for the exhibitors. The Organiser assumes no responsibility for the competence or integrity of the services listed and exhibitors are advised to exercise normal business precautions as they would in dealing with any service suppliers.

## 5.10. Official Business Centre Operator

**Fuji Xerox (HK) Ltd.** is the Official Business Centre Operator at the HKTDC Hong Kong International Lighting Fair 2017 (Spring Edition).

### **Fuji Xerox (HK) Ltd.**

Room 1-4, 11/F

Wealthy Industrial Building,

No. 22-26 Wing Yip Street,

Kwai Chung, N.T., Hong Kong,

Tel: (852) 3650 6563

Fax : (852) 2505 3762

Email : Vincent.Tam@hkg.fujixerox.com

Website: www.fujixerox.com.hk

## 5.11. Stand Cleaning

The Organiser will be responsible for the general cleaning of stands (excluding exhibits) and hall passage way each day after the Exhibition.

## 5.12. Public Parking

Two large hourly car-parks are situated in the basement of the Hong Kong Convention and Exhibition Centre. The main entrances to the car-park are at the Harbour Road and Expo Drive.

## 5.13. Internet Access at the Fair

To ensure smooth Internet access during the fair period for business usage that requires stable connection (such as website demonstration, download of multimedia files, remote access to company server, etc.) throughout the Fair, exhibitors are advised to order a dedicated Broadband Line inside your booth, instead of relying on the Wireless LAN service provided by HKCEC (Please refer to **FORM 5** in the "Order Forms").

All exhibitors are kindly reminded that the free Wireless LAN service operated by HKCEC intends only for light and causal usage by a limited number of users simultaneously. The wireless connection may fail or become slow and/or unstable during the fair period, and will disconnect if the connection is idle for over 10 minutes. As an alternative to the free Wireless LAN service, broadband connection will be set up by HKTDC in designated areas of the Fair for both exhibitors and buyers.

If you encounter any problem with the Wireless LAN service onsite, please proceed to the Customer Service counter or call the Wireless LAN Service Hotline at (852) 2582 1846 / 2582 1849 for technical support and assistance.

## 5.14. Free Publicity Arrangement

Exhibitors are encouraged to promote their companies or products by supplying around 30 sets of press kits (including press release and photos) to the "Media Centre" on the first day of the fair. International and local media can freely collect materials available there for their reference and use. This service is free of charge for exhibitors.

Whether your materials will be picked up for publishing is totally at the media's discretion. All submitted materials will not be returned.

Should you have any queries, please feel free to contact **Ms. Antonia Cheung** at tel: **(852) 2240 4523**, fax: **(852) 2169 9070** or email: **antonia.yl.cheung@hktdc.org**